PART 1: BEING A BETTER COACH!



GROWTH HACK TIP WEEK 4 of JANUARY



BY THE END, YOU SHOULD KNOW...

THINKING...



WHAT SHOULD MY MC/NST COACH BE GOING OVER ON A BI-WEEKLY BASIS IN OUR COACHING CALLS?





YOU'LL ALSO KNOW HOW TO FIND WHAT'S UP IN EACH FUNCTION

So you can replicate this with performance coaching your VPs as well:



1. WHAT IS OUR COACHING MODEL?







CONSULTANT	COACH	COLLEAGUE
 Are they healthy? Are they hitting goals? Are they growing? Are they executing? 	Team management bottlenecksSelf-management bottlenecks	 □ Campaign/Engagement Feedback □ LC Growth Strategy Feedback □ VP Support Feedback

We'll dive into consultant, the first step!





HEALTH.

Jan: Pass Minimum Standards

Feb: Exceed Min. Standards

 $(\geq 20 Exchanges Projected)$

Mar: 1 Exchange per Member

Apr: Absolute Growth of 10

May: \$5,000 in Reserves

(Realize Exchanges)







Expansions

Projected to do 11 or more exchanges?

1 exchange per member?

\$2,300 in Reserves?

Projected to meet Expansion Code within 6 months? Even if you have 18 months, the sooner the better.





YEAR GOALS.



THE TEACHER'S CHEAT SHEET

FUTURE

CHECK HEALTH 2

HUB > LCP > "Am I a Strong, Healthy LC"

Jan: Pass Minimum Standar Feb: Exceed Min. Standard (≥ 20 Exchanges Projected) Mar: 1 Exchange per Member Apr: Absolute Growth of 10 May: \$5,000 in Reserves (Realize Exchanges)

1 MINIMUM STANDARDS

S1: 20 Sales Meetings

S2: 1 TN Raised

S3: 100% TN Realization From Previous Period

S4: 9 EPs Approved

S5: 100% EP Realization
From Previous Period

S6: LC Management **S7:** Healthy Finances

CHECK GROWTH

LC YEAR GOALS COMPILATION

LC YEAR PLANS

CONSULTANT Q's

Proper conversion rates and efforts to meet goals?

VP for every product? Resource allocation based on goals?

Proper on-boarding & training for function?

Deliver proper team experience?

Doing something different from last year to grow in your function?

Projected to achieve absolute growth by Summer Peak?

Every member does at least 1 exchange?

PRESENT

RECRUIT MEMBERS AS EPS

PROJECTS/EYPS PER

TIME IT TAKES TO RAISE/

CONTRIBUTION PER

3 CHECK CHECK STRATEGY 4 EXECUTION

SALESFORCE DASH

Program Activity and YoY Growth

OTHMAN'S TRACKER

Tool for Member Efforts

EB 2017 ASSESSMENTS!

BARE MINIMUM CONVERSIONS (LCs May Have to Aim Higher)









ACTIVITY	Year Total	Jan
EPs Realized	25	1
EPs Approved	25	3
Applicants	65	8
Opens	500	100
Leads	1000	200
Consultation	500	100
Info Session	8	Î
Booth	28	4
Class Talk	225	28
Word of Mouth	150	10

Current Progress:

- January Year Goal: 3 approves
- January Year Actual: 1 approves in oGV
- Opens: 15 from this year; rest around 60 are from last year

- Consultations are not tracked
- January Applicant goal: 6
- January Applicant actual: 3
- January Leads Goal: 200
- January actual Leads: 50
- 16 consultations
- More consultations come from last year's leads versus this year

Key Insights:

- 15 opens → 3 applicants → 1 approve
- 50 leads
- · Use this conversion for pushing activity



Look at year plan monthly/weekly goals for their function. Are they on track?







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CHECK

EXECUTION

EB 2017 ASSESSMENTS!

BARE MINIMUM CONVERSIONS (LCs May Have to Aim Higher)









2017	Leads	Generated	by	LC

Leads Generated for This Month		
Lead Owner	Record Count	
AIESEC Calgary	69	
AIESEC Carleton	38	

2016 Leads Generated by LC

Leads Generated for This Month Last Year	
Lead Owner	Record Count
AIESEC Calgary	98
AIESEC Carleton	90



2017 Sales Meetings by LC

Sales Meetings for This Month		
Assigned	Record Count	
AIESEC Calgary	2	
AIESEC Carleton	1	
AIESEC Concordia	1	
AIESEC Edmonton	2	

2016 Sales Meetings by LC

Sales Meetings for This Month Last Year		
Account Owner	Record Count	
AIESEC Calgary	12	
AIESEC Concordia	3	
AIESEC Edmonton	5	
AIESEC Guelph	1	

IF these LCs aren't growing in activity from the previous year, how can they expect to grow from last year for RESULTS? Let alone achieve their year goals?





STRAT.



FUTURE

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PRESENT

CHECK **STRATEGY**

RECRUIT MEMBERS AS EPS

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SALESFORCE DASH

4 EXECUTION

CHECK

Program Activity and YoY Growth

OTHMAN'S TRACKER

Tool for Member Efforts

EB 2017 ASSESSMENTS!

BARE MINIMUM CONVERSIONS (LCs May Have to Aim Higher)









Leads	50 from 2017 and 200+ from 2016
Opens	15
Applicants	3
Approves	1

Lead Nurturing
Strategy: Info session
→ Consultation →
Virtual Follow-up →
Third in person
touch-point

STRAT.

Lead → Open	Open → Applicant	Applicant → Approve
6% or less	20%	33%

Uncertain if effort is balanced between leads nurturing for 2016 and 2017 leads





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Approves	1

STRAT.

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CALLS TO ACTION?
Begin leads gen. For 2017
Set deadline for all 2016 leads contacted.







- 1. Are they healthy?
- 2. Are they hitting goals?
 - 3. Are they growing?
 - 4. Are they executing?



THANK YOU!



Make sure to what Part 2 on the "Coach" Phase.

